



What does Transformation look like when everything is transforming around you?

Eileen Jessop

Chief Digital Information Officer

Defence Medical Services



Outline

- The Defence Medical Services
- How different are we
- Our Challenges





HQ Defence Medical Services

HQ DMS

The primary role of the DMS is to promote, protect and restore the health of the UK armed forces to ensure that they are ready and medically fit to go where they are required in the UK and throughout the world.



DMS Tasks:

- Generate, deliver and assure medical operational capability for operations and fixed tasks
- Provide policy and advice on health, healthcare and medical operational capability
- Provide and commission a safe and effective healthcare service for all military personnel.



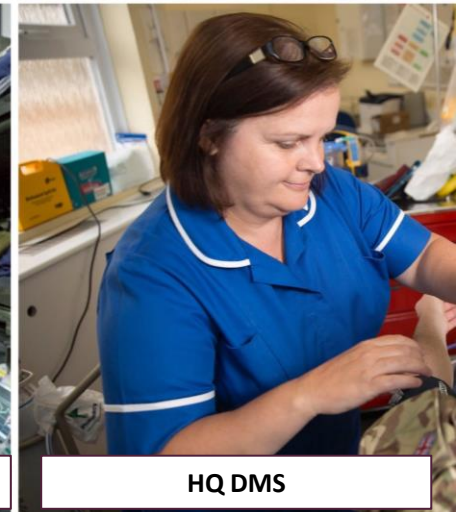
RN Medical Services



Army Medical Services



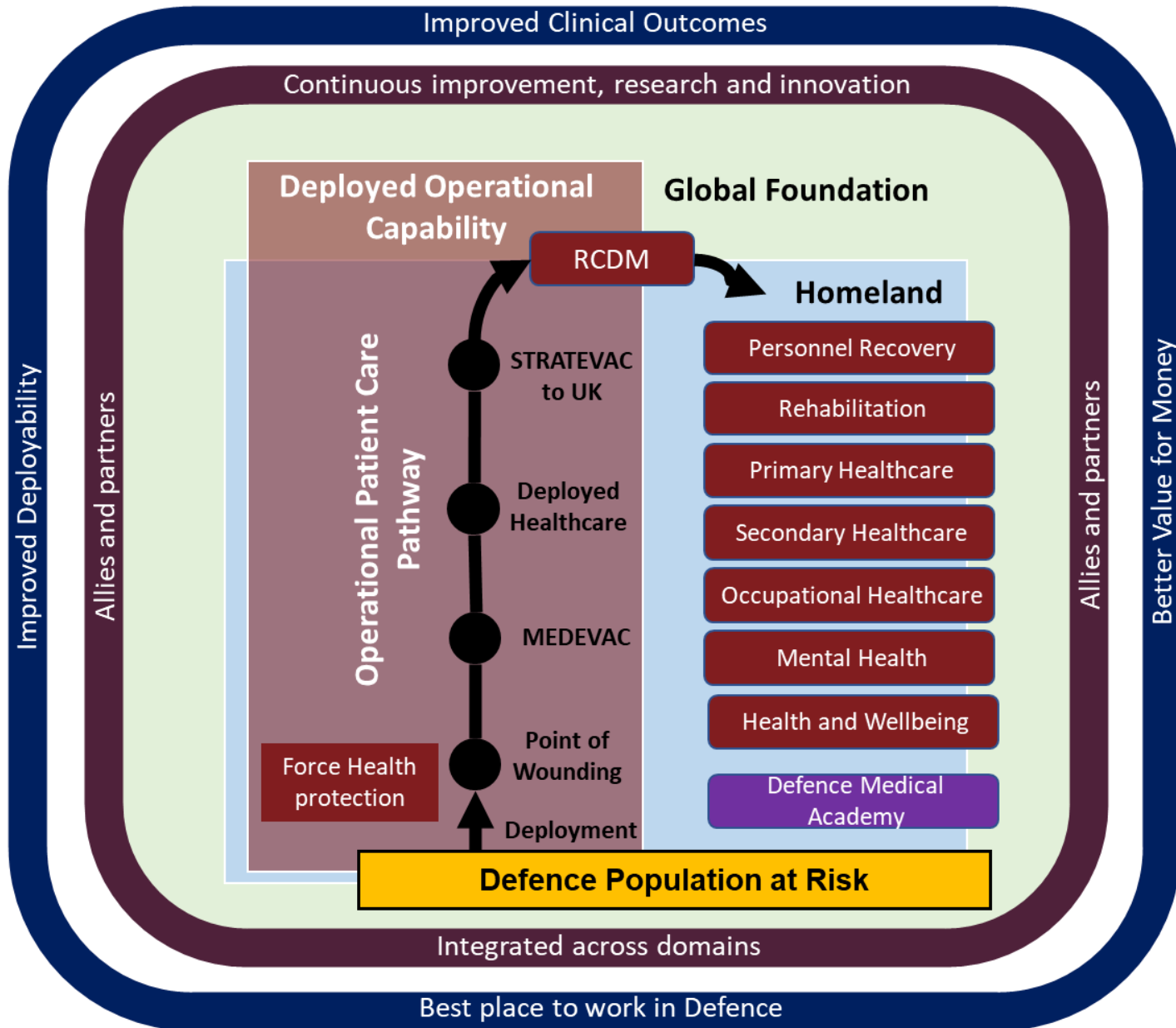
RAF Medical Services



HQ DMS



Strategic Command Headquarters Defence Medical Services





Defence Medical Services in Numbers



167,000 patients (incl. 23,000 entitled civilians)
plus 37,000 Reservists



1,140,000
Primary Care and Occupational Health consultations annually



414,000
Rehab consultations annually

83,000
New Rehab referrals each year

12,000+
Rehab Care Pathways



108
UK Medical Practices¹



101
UK Dental Centres



108
UK Primary Care Rehabilitation Facilities



6
Reserve Occ Health Practices



Defence Medical Rehabilitation Centre Stanford Hall



12
UK Regional Occupational Health Teams



13
UK Regional Rehabilitation Units



11
UK Depts of Community Mental Health

4,100 staff + 700 sS mil att + 100 LECs
Circa 3,800 DPHC direct emp + 300 locums.
4,067 FTE posts,
59% civ posts and 41% mil



367,000
Dental consultations annually



73,000
Mental Health consultations annually



45,000
Referrals to Secondary Healthcare annually



13
Overseas Medical Practices



11
Overseas Dental Centres



9
Overseas Primary Care Rehab Facilities



1
Overseas Mental Health Team

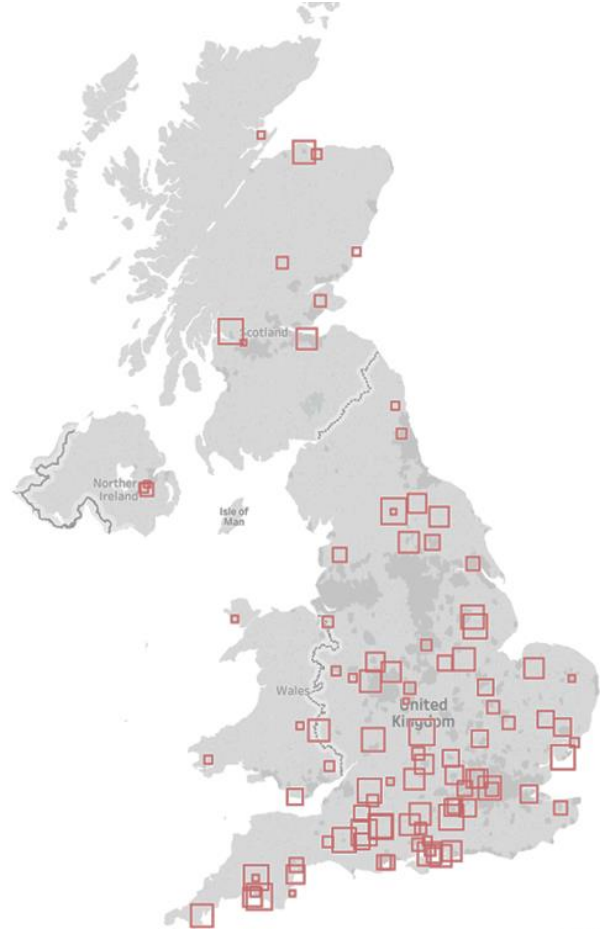


Figures correct as of 19.10.21

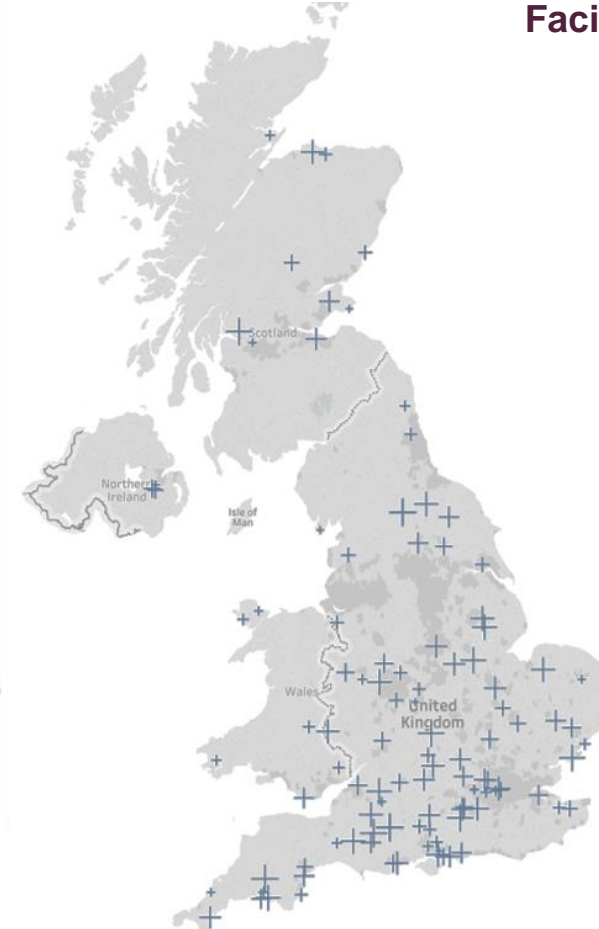


UK Medical Facilities – DMS has a large dispersed network of sites across the UK^{1,2}

Dental centre locations



Medical centre locations



Regional Rehabilitation Unit and
Primary Care Rehabilitation
Facility locations



Dental Care/Mental Health and
Regional Occupational Health
Team locations

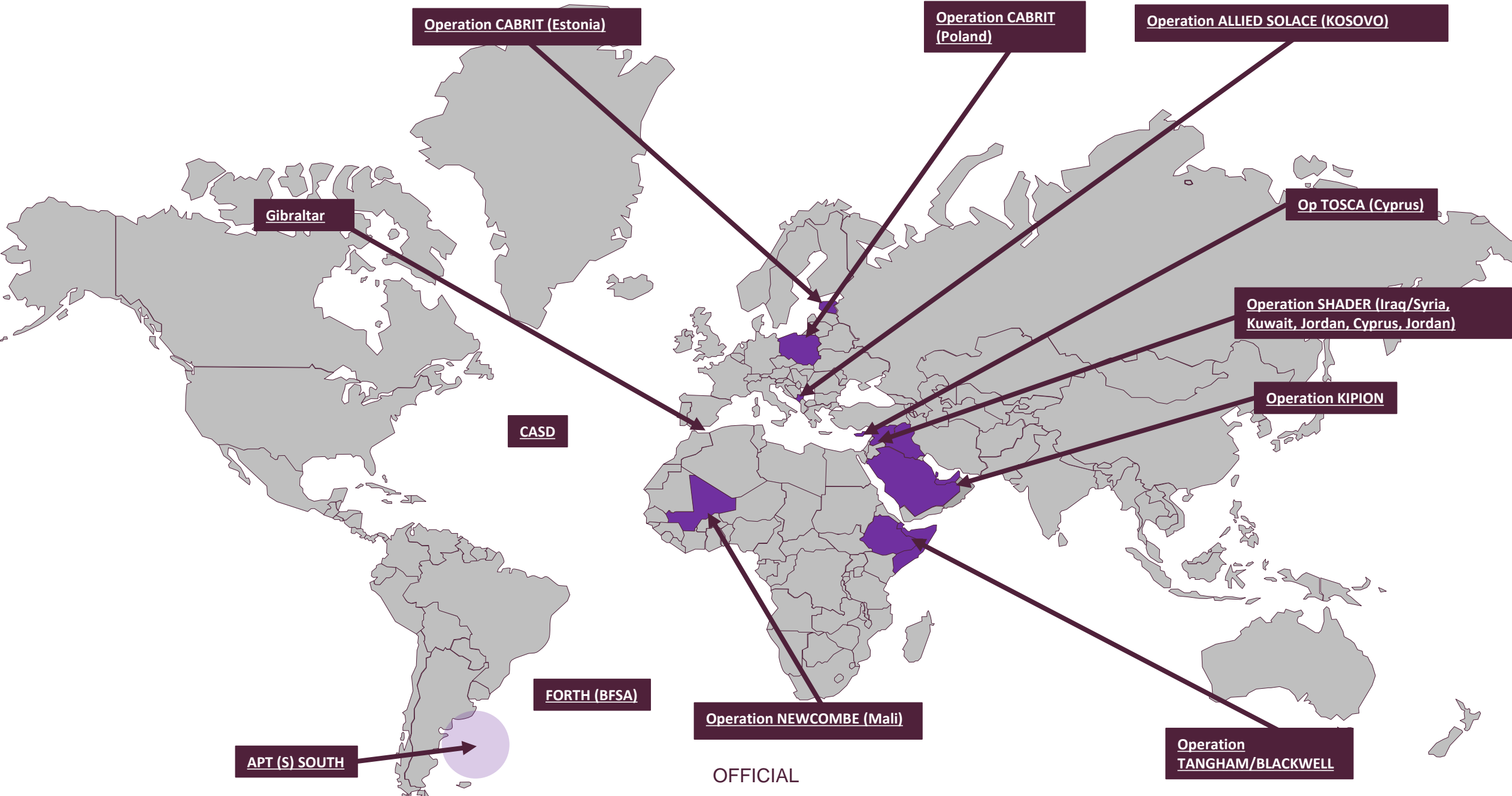


DCMH
Dental
Med

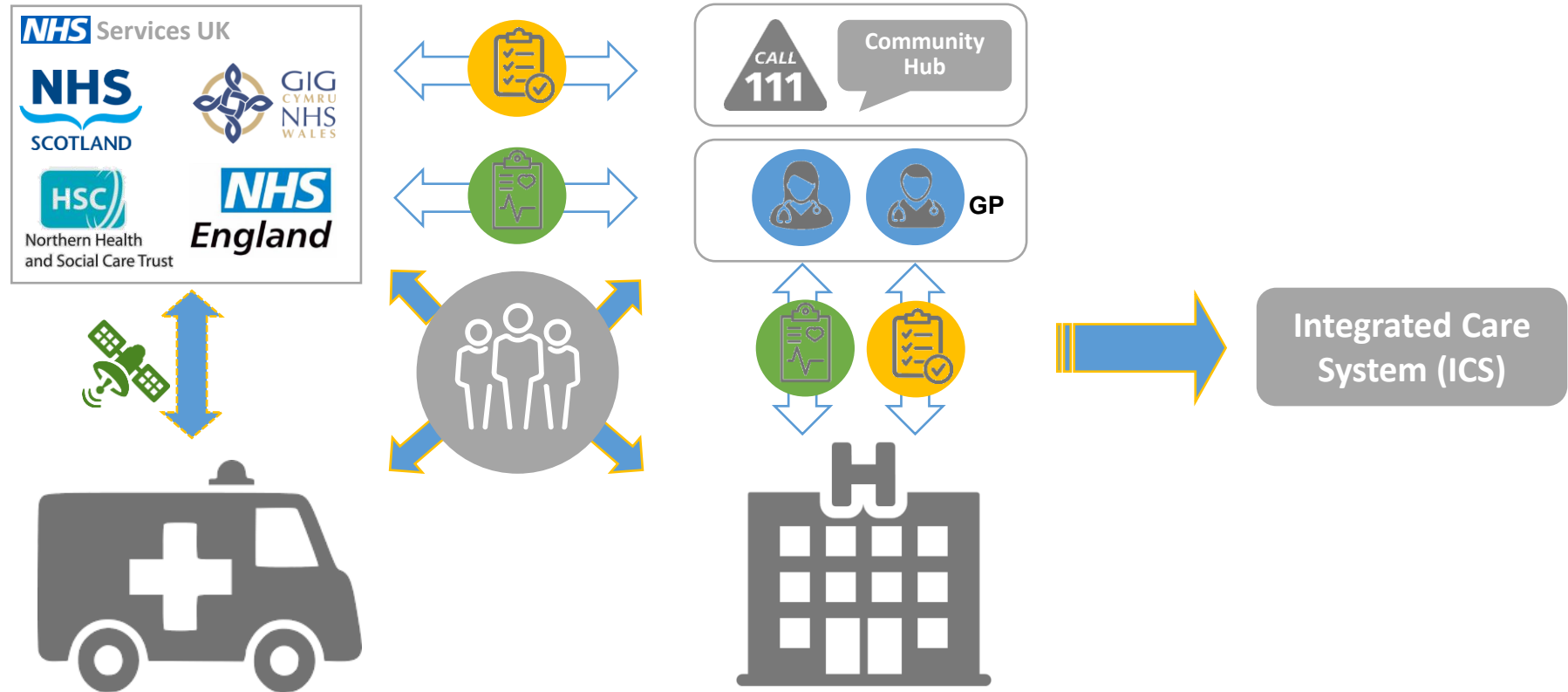
PCRF
RRU
ROHT

1. Relative PAR indicated by bubble size (distinct scale on each map) except ROHT is set size
2. Mental Health Teams, Military Patient Access Cells, Regional Occupational Medical Departments excluded due to low number of facilities and lack of PAR data

DMS Overseas Operational Commitments



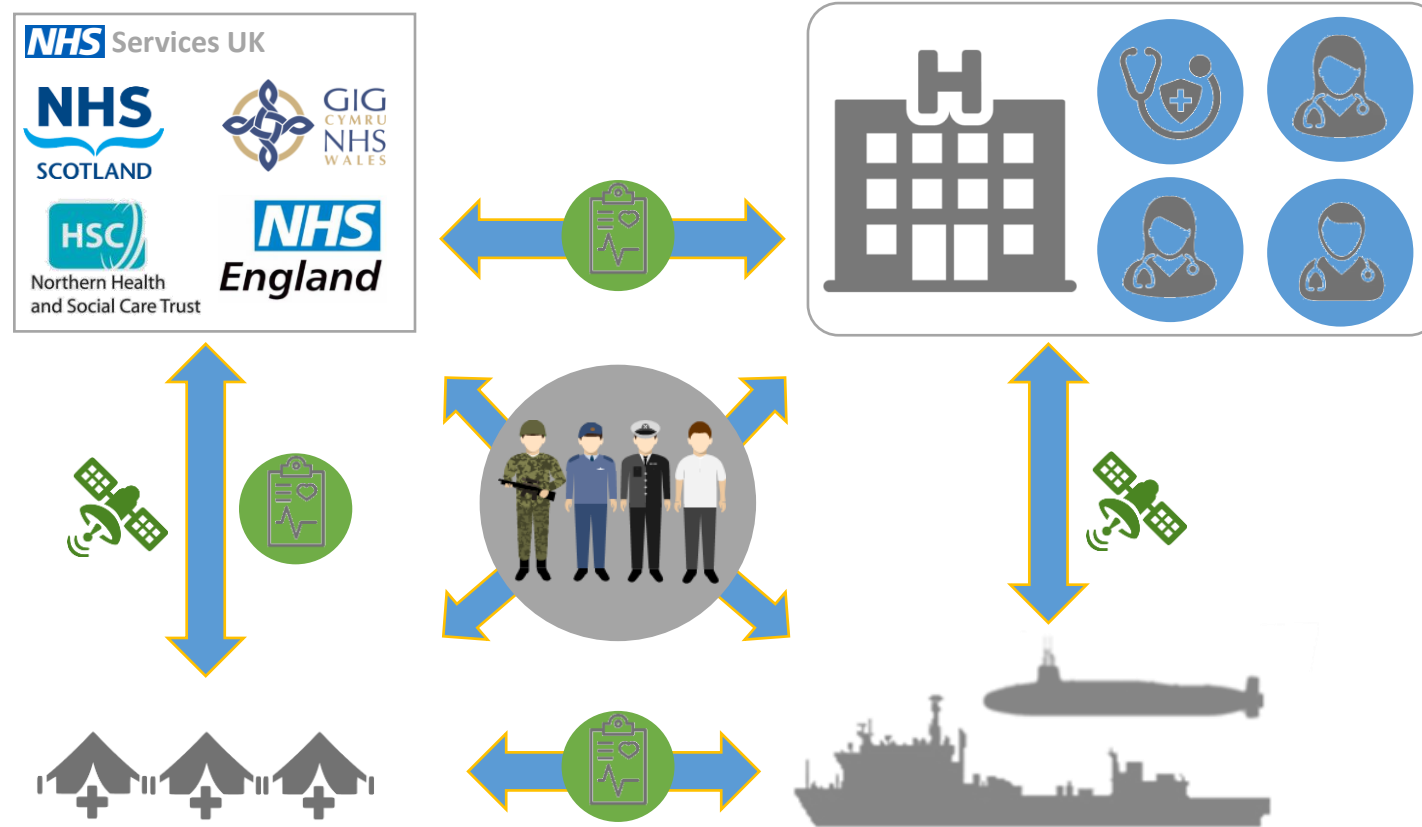
DMS Healthcare Delivery Model – Differences and Similarities to NHS



A loosely integrated healthcare system

DMS Healthcare Delivery Model – Differences and Similarities to NHS

DMS



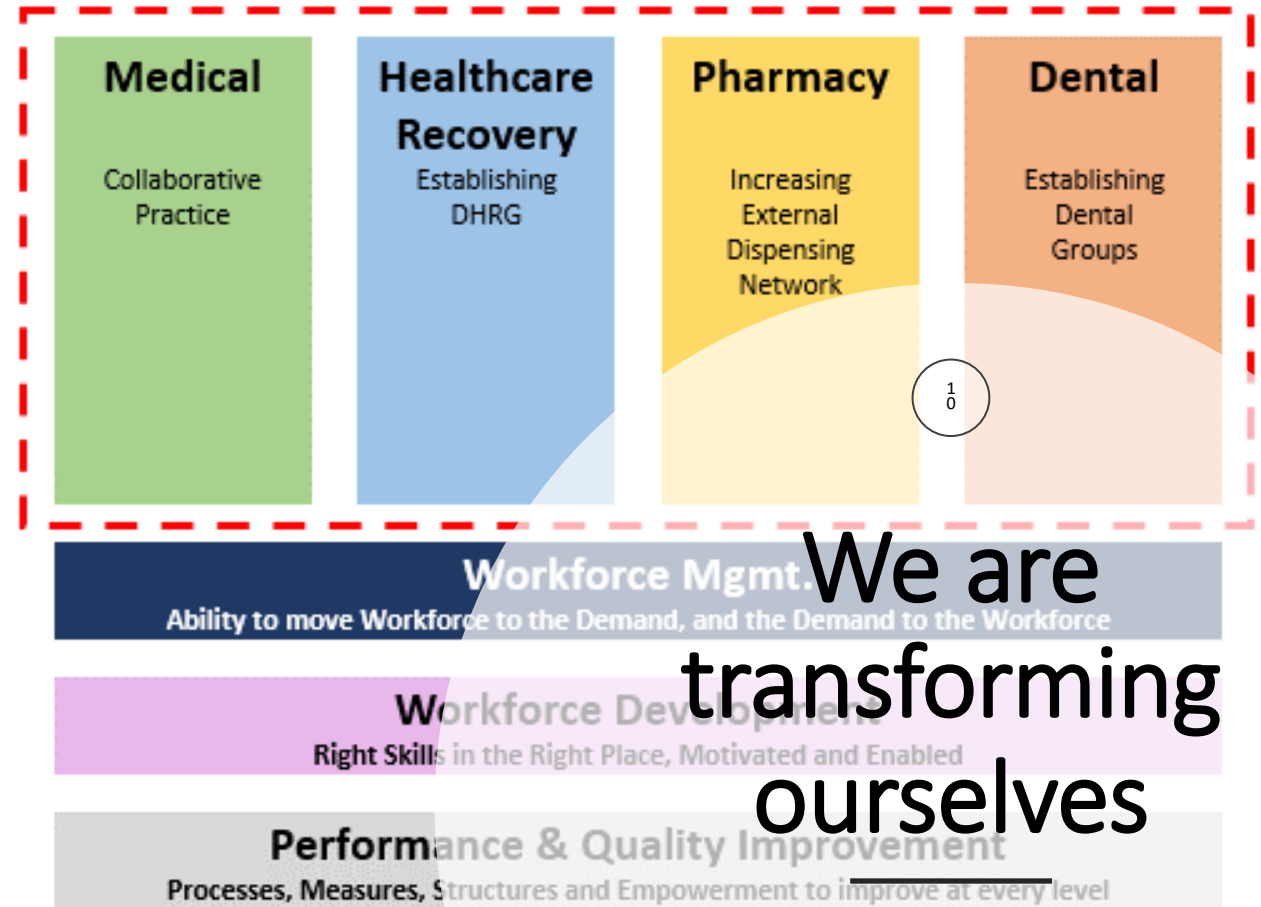
An **integrated Occupational** care system

Healthcare Improvement Programme Phase 1

Phase 1 will be fully defined between Feb-Mar 22, and change will be delivered between Apr 22 and Apr 23.

Our Vision for Phase 1 is to create a truly 'Integrated' Defence Primary Healthcare, enabling facilities and services to cooperate in the planning, delivery & Improvement of safe, effective healthcare, improving the experience for our patients, for our people, and to meet the complex needs of Defence.

Our Mission for phase 1 is to develop and enable networks of DPHC facilities and operations, working cooperatively to deliver against shared objectives and clinical 'Demand', utilising shared resources & skills, and harnessing Digital and Data capability to improve resilience, effectiveness & efficiency.....



MoD are transforming around us

Integrated Review

By 2030, we will be deeply engaged in the Indo-Pacific as the European partner with the broadest, most integrated presence in support of mutually-beneficial trade, shared security and values. We will be active in Africa, in particular in East Africa and with important partners such as Nigeria. And we will have thriving relationships in the Middle East and the Gulf based on trade, green innovation and science and technology collaboration, in support of a more resilient region that is increasingly self-reliant in providing for its own security.

Unified Careers Management (UCM)

A new approach to the career management of service personnel, launched 01 June 2021, The approach has been developed to improve the armed forces ability to retain and develop personnel in specialist roles. UCM centralises the career management of select groups from specialist areas across defence into one Command. Personnel



A person wearing a yellow helmet and a high-visibility vest with "LA" on the back is waving their right hand towards a helicopter hovering in the sky. The helicopter is suspended in the air, and a net is visible hanging from it. The scene is set on a ship's deck, with the ocean and a distant ship visible in the background. The text "Thank you for listening" is overlaid in the center of the image.

Thank you for listening