NHS Digital

NHS Digital enabling the sharing of records with Paramedics for safer patient care
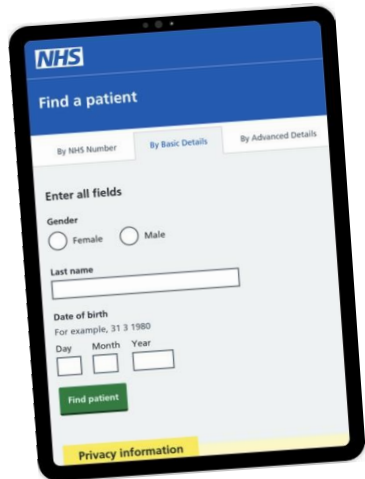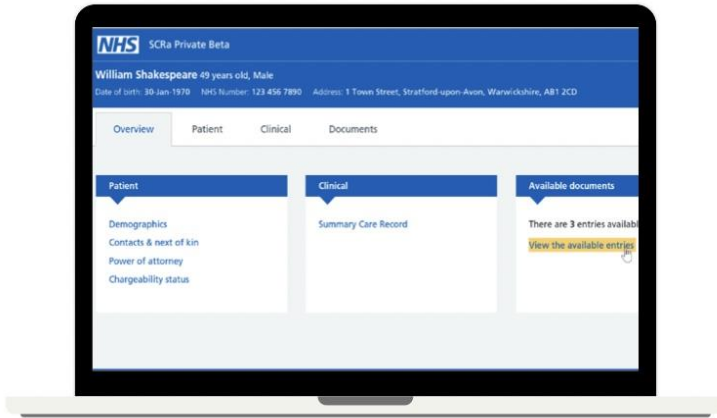
16 March 2022

Presenters:

Karen Akehurst – Senior Business Analyst - NHS Digital

Nigel Wong - Paramedic and Business Support Manager at London Ambulance Service

Our Products - SCRa and NRL

Summary Care Record application (SCRa) private beta uses Biometric Authentication to access:

- Summary Care Record

- Demographics & Edit Capability

- Child Protection Information

- Reasonable Adjustments flag

- Covid status & Shielded Patient flag

National Record Locator (NRL) is a national index of pointers to patient records such as:

- Advanced/Emergency care plans

- eRedBag
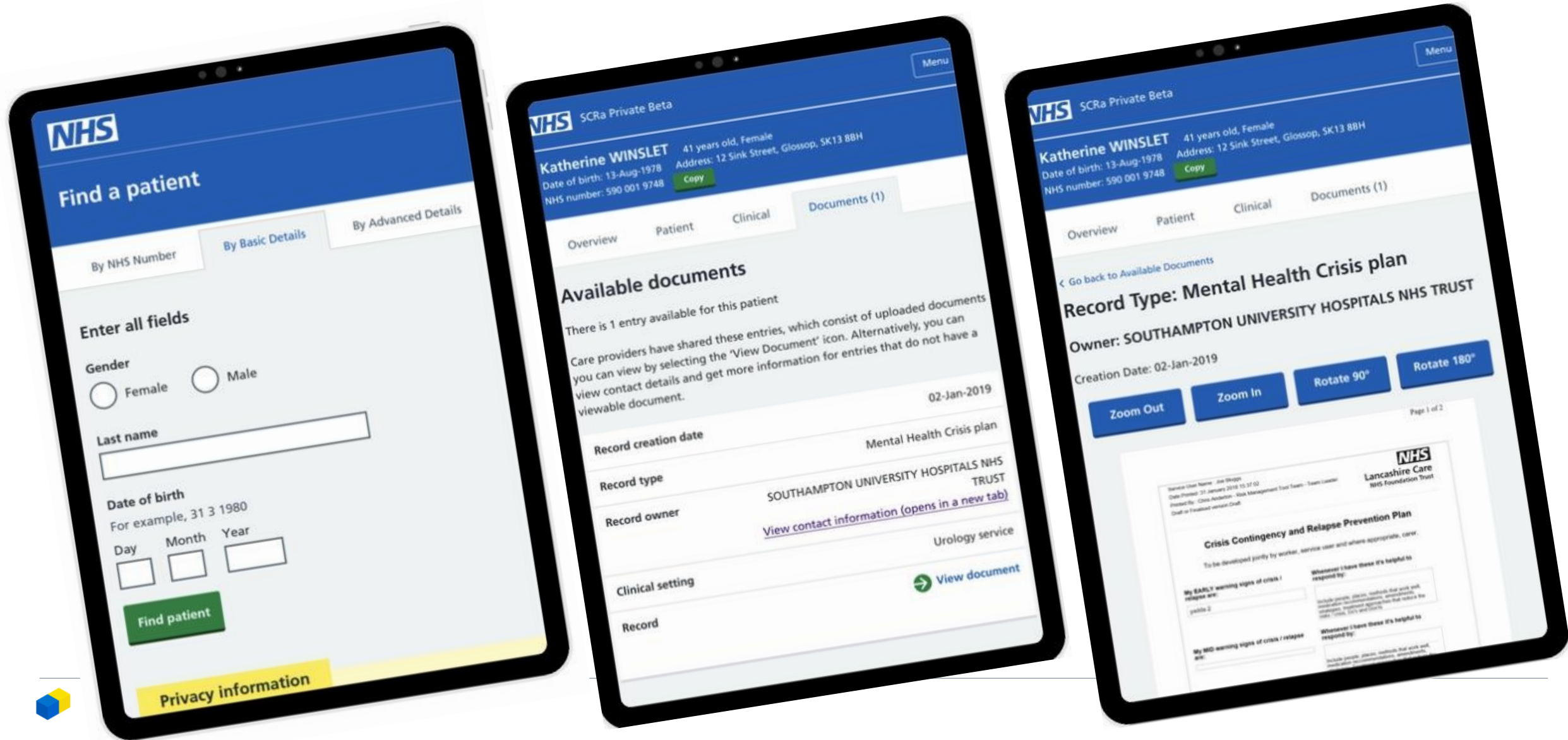
- Mental health care plan

- End of life care plans

Purpose of the National Record Locator

To enable clinicians to legitimately access records for patients, at the point of delivery, no matter where the patient lives or which supplier provides the records

Viewing NRL within SCR application private beta

Nigel Wong

Paramedic and Business Support Manager at London Ambulance Service

Stuart Crichton

CCIO London Ambulance Service

"The ability to look at a record via the SCRa changes the game!"

What is normal?

Improves decision making

Easy to digest format

Timely access to relevant information

Delivering Patient Centred Care

LAS Paramedic

"**SCRa and NRL are really good.** There are things I would not have picked up on; the records guide me to **more information** and **makes the patient receive safer care**"

"**Login** is **easy** and **instantaneous**. I like that I can just **use my fingerprint** as I already have loads of passwords to remember"

Future Ambitions

The NRL provides us with new ways to improve patient care:

- Frequent Caller Team

- Integration with the HIE Viewer – which will mean our clinicians can view NRL records from one application

- Creation of a Mental Health Pathway – any mental health care plans will flag and redirect the call to a mental health specialist
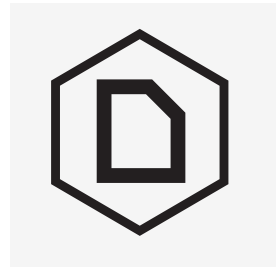
Who is using NRL?

We are working with

Trusts

NHS South London and Maudsley — NHS Foundation Trust

NELFT NHS Foundation Trust

NHS Southern Health — NHS Foundation Trust

NHS Lancashire & South Cumbria — NHS Foundation Trust

NHS Cheshire and Wirral Partnership — NHS Foundation Trust

NHS East London — NHS Foundation Trust

Peace Hospice Care

NHS Midlands Partnership — NHS Foundation Trust — A Keele University Teaching Trust

One Vision One Record One South West

NHS Mersey Care — NHS Foundation Trust

NHS Cornwall Partnership — NHS Foundation Trust

NHS Somerset — NHS Foundation Trust

NHS England

NHS Pennine Care — NHS Foundation Trust

CARE — Care homes nationally

saint francis hospice

Barnet, Enfield and Haringey **NHS** Mental Health NHS Trust

NHS Lincolnshire Partnership — NHS Foundation Trust

Isabel Hospice — Together we care

South West London and St George's Mental Health — NHS Trust

NHS London Ambulance Service — NHS Trust

NHS North West Ambulance Service — NHS Trust

NHS South Western Ambulance Service — NHS Foundation Trust

NHS South East Coast Ambulance Service — NHS Foundation Trust

ONE LONDON — Joining up Londoners' health and care

NHS South Central Ambulance Service — NHS Foundation Trust

NHS East of England Ambulance Service — NHS Trust

Suppliers

Black Pear Software

Graphnet — Integrating Care

medusa medical technologies by eso

Servelec — an access company

Advanced

CASPA

solcom

Statistics

380,000
Records available

32,000

Searches on SCR application **per month**

2,500+

Records retrieved per month

What is next?

Linking in with ICS and Shared Care Records	**Direct integration with Siren and Cleric**	**National Early Warning Score (NEWS2)**	**Domiciliary Care**
Discharge Summaries	**More End-of-Life Care plans**	**Additional eRedbags and End of Life from 1,500 Care homes nationally**	**More Trusts Mental Health Crisis Plans**

More information and get in touch

Thank You

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in company/nhs-digital

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