Digital Inclusion

hello my name is…

Daniel Hallen

Head of Digital Technology & Digital Urgent & Emergency Care, NHSEI NW
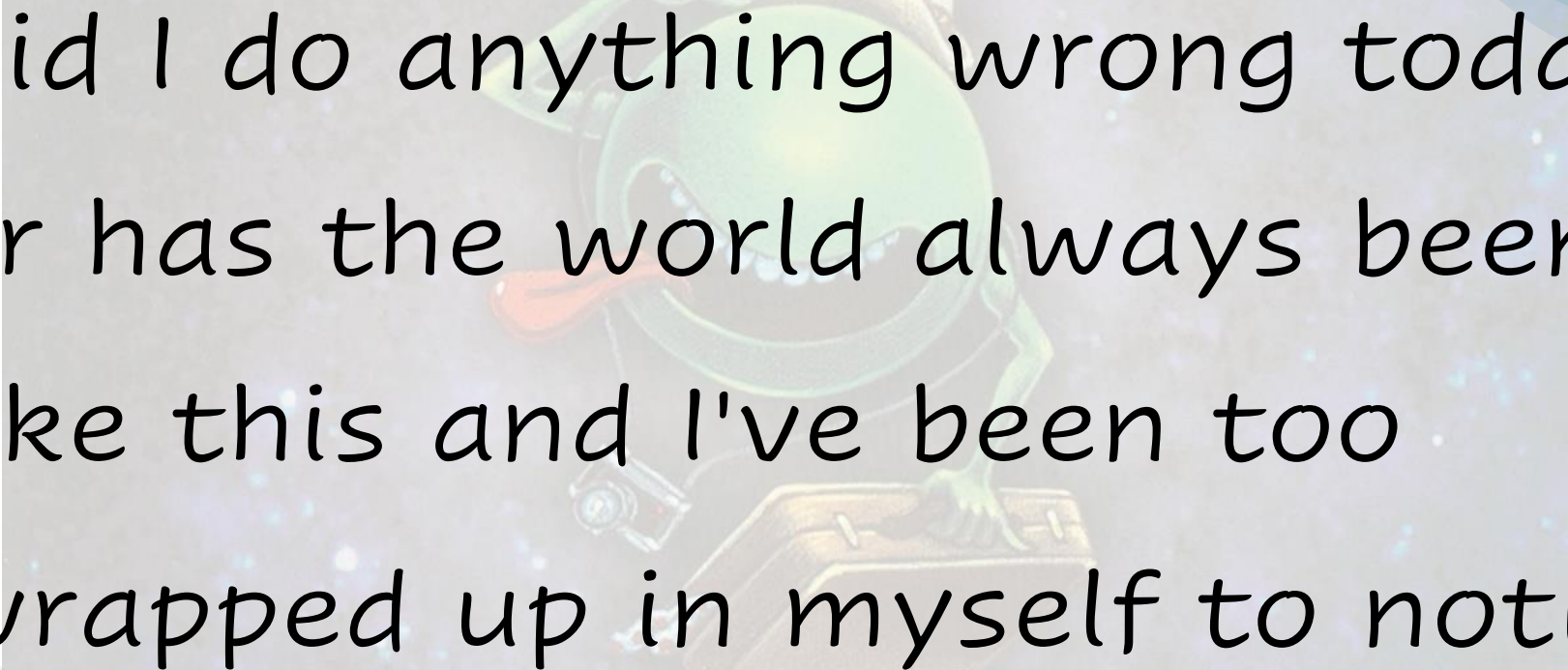
Pronouns (He/Him)

What is Digital Inclusion…?

Being able to use digital services

effectively,

with ease,

time and place

and at a

that suits

you

Did I do anything wrong today, or has the world always been like this and I've been too wrapped up in myself to notice?
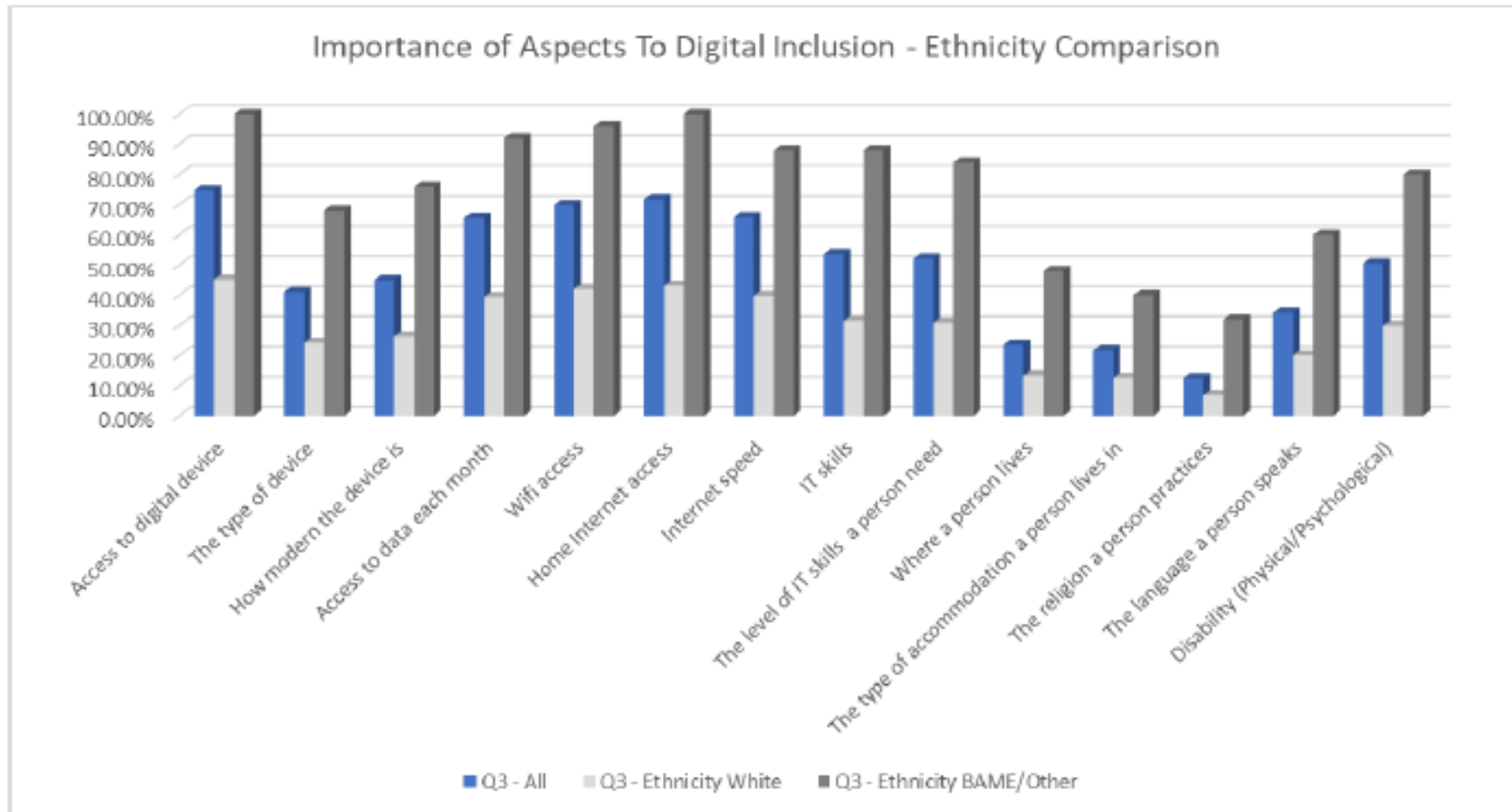
Is Digital Inclusion Understood?

Figure 12 : Importance of Aspects To Digital Inclusion - Ethnicity Comparison

Digital Inclusion

Understanding our Communities

Understanding our Communities

Skills

So what next….

Digital Inclusion

It's a little bit about stuff….

...And a **LOT** about people

Declan Hadley

Thank You

Sources:

- ONS Data, Ofcom, Kings Fund, NHS Digital, Lloyds Bank, IFS, HGTTG, MSc research

- Email: daniel.hallen@nhs.net

- Twitter @DanielJHallen

- LinkedIn: danieljhallen